



11013 Le Grand Road  
Le Grand, CA 95333

866.564.8548  
www.knitability.com

## Terms and Conditions

1. All new accounts must be pre-paid by company check, Visa or Mastercard.
2. The initial minimum order to open an account is \$200. We required a completed "Wholesale Account Form" to open a new wholesale account.
3. Terms: All new accounts must be pre-paid. Established accounts may request terms of 30 days from date of invoice.
  - a. Orders can be placed via our toll free number 866.564.8548.
  - b. Finance Charges: Past due accounts will be assessed a finance charge on any past due balance on the last day of the month computed at a rate of 18% Annual Percentage Rate (1.5% per month) with a minimum charge of \$1
4. Returns:
  - a. All returns must be authorized, no unauthorized returns.
  - b. Restocking fee of 15% applies to all returns unless merchandise is determined to defective or shipped in error.
  - c. Returns must be made within three (3) months of purchase date. An invoice number is required to verify date of purchase.
  - d. All returns are for company credit, no cash refunds will be provided.
  - e. No returns on patterns.
5. Prices FOB Le Grand, California. All shipments are sent USPS or UPS ground unless otherwise specified.
6. Prices subject to change without notice.