



11013 Le Grand Road
Le Grand, CA 95333

866.564.8548
www.knitability.com

Terms and Conditions

1. All accounts must be pre-paid by check, Visa or Mastercard.
2. No initial minimum order is required to open an account but we reserve the right to evaluate each application on a case-by-case basis. Only applicants we believe to be performing ongoing instructional activities will be given an account. We require a completed "Teacher Account Form" to open a new teacher account.
3. Terms: All accounts must be pre-paid. Orders can be placed via our toll free number 866.564.8548 or via our website.
4. Returns:
 - a. All returns must be authorized, no unauthorized returns.
 - b. Restocking fee of 15% applies to all returns unless merchandise is determined to be defective or shipped in error.
 - c. Returns must be made within three (3) months of purchase date. An invoice number is required to verify date of purchase.
 - d. All returns are for company credit, no cash refunds will be provided.
 - e. No returns on patterns.
5. Prices FOB Le Grand, California. All shipments are sent USPS or UPS ground unless otherwise specified.
6. Prices subject to change without notice.